PRODUCT SPECIFICATIONS FOR
THE EGG SMART LOCKER

UPDATED: March 5, 2020

These Product Specifications describe the current functionality and certain dependencies of the above-referenced product center (the "Product Center"). Access to and use of the Product Center is governed by an underlying agreement and, as applicable, addendum (collectively, the "Agreement") with RealPage, Inc. and, as applicable, its affiliates (collectively referred to herein as the "Provider" "we" or "us"). Capitalized terms used in these Product Specifications have the meanings provided in the Agreement unless otherwise defined herein.

Subject to the terms of the Agreement, these Product Specifications may be modified at any time. If we modify these Product Specifications, we will post the updated version at http://www.specifications.controls.realpage.com and update the "Updated" date above. We recommend that you review these Product Specifications periodically for any changes. Your continued access to or use of the Product Center will constitute your acceptance of the updated Product Specifications.

1. AUTHORIZED USERS AND PASSWORD

    Provider will provide the licensee under the Agreement ("Licensee") with a user name and password permitting Authorized Users to access the Product Center. Licensee is responsible for the protection and dissemination of such user name and password and for any activities or actions occurring under Licensee's account or log-in credentials—including, without limitation, for any losses or damages resulting from the loss, theft or misuse of or failure to protect any such user name or password. Licensee will permit only Authorized Users to access the Product Center, will ensure that all Authorized Users comply with the terms and conditions set forth in the Agreement and herein, and will not permit any person that ceases to be an Authorized User to continue to use a user name or password.

2. OVERVIEW OF THE EGG SMART LOCKER

    THE EGG SMART LOCKER provides Site Owner the ability to offer automated package locker services to Site Residents. Core features include automated secure storage and Resident retrieval of packages, optional Resident billing for usage, and integration with ActiveBuilding® Product (package tracking, notifications, account management).

    The primary features of THE EGG SMART LOCKER include:

    - Configurable Package Locker System
        - Modular columns with package storage doors
        - Electronics control unit with touch screen interface
    - Embedded System Firmware
        - Firmware interfaces with locker hardware
        - Connects to ActiveBuilding for system data via Internet connection
        - Automatic firmware updates via Internet connection
    - Automated Secure Storage of Packages
        - Automatic syncing of Resident lists via ActiveBuilding
        - Courier-direct depositing of packages
        - Secured locker storage
    - Automated Resident Retrieval
        - Resident retrieval of packages without Site staff
        - Secured retrieval process via PIN code
    - Optional Billing for Usage

- Site Owner can choose to charge Residents for usage
- Securely store Resident payment information
- Automatic billing for locker use
- Shipping and Installation
  - THE EGG SMART LOCKER systems shipped to customer Site
  - Lockers installed by licensed vendor

Use of THE EGG SMART LOCKER requires the following:

- Deployment of THE EGG SMART LOCKER system, provided by RealPage
- Site Owner must be a licensee of the ActiveBuilding portal product

The Site Owner must also provide support for the following at the point of installation of THE EGG SMART LOCKER [1]:

- A controlled-access, weather-resistant indoor location for THE EGG SMART LOCKER system
- An uninterrupted electrical power supply from a standard 120V outlet for THE EGG SMART LOCKER
- An uninterrupted Internet connection via an RJ45 Ethernet port or CAT5/e/6 cable to THE EGG SMART LOCKER system

Note: THE EGG SMART LOCKER Product Center was not designed to store electronic protected health information, as defined by Section 160.103 of the HIPAA Regulations, 45 CFR Parts 160, under the Health Information Portability and Accountability Act Omnibus Final Rule released on January 17, 2013. Users should not use any feature of THE EGG SMART LOCKER Product Center to upload or to store any electronic protected health information.

3. DETAILED SPECIFICATIONS FOR THE EGG SMART LOCKER

This section outlines the major capabilities of THE EGG SMART LOCKER:

3.1. Configurable Package Locker System

a. **Modular columns with package storage doors:** The EGG smart locker system is comprised of individual steel and aluminum columns that measure 21" x 24" x 86". Each column has a number of locker doors of varying sizes that can accept parcels weighing up to 100 lbs. Multiple columns are assembled together to form a single EGG smart locker system.

b. **Electronics control unit with touch screen interface:** One locker door in one of the columns in The EGG is utilized as a control unit. This unit contains the smart locker electronics, touch screen panel, bar code scanner, and cameras that are used to operate the system.

3.2. Embedded System Firmware

a. **Firmware interfaces with locker hardware:** The EGG firmware is embedded on the smart locker electronics and is responsible for controlling the doors, touch screen panel, bar code scanner, and cameras used in the package delivery and pickup process.

b. **Connects to ActiveBuilding for system data via Internet connection:** The EGG firmware connects to ActiveBuilding servers over an Internet connection to receive and transmit resident, package, and system data required for operation.

c. **Automatic firmware updates via Internet connection:** Firmware automatically downloads and applies updates when available from ActiveBuilding through its Internet connection.

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[1] Where Site Owner fails to meet and maintain these requirements, The EGG smart locker system may not function.

3.3. Automated Secure Storage of Packages

    a. **Automatic syncing of Resident lists via ActiveBuilding:** The EGG connects to ActiveBuilding servers to maintain an up-to-date Resident list for package deliveries without additional input from Site staff. Residents may be signed up for The EGG automatically or via the ActiveBuilding portal if additional payment information is required.

    b. **Courier-direct depositing of packages:** The EGG smart locker system enables package couriers (UPS, FedEx, etc.) to deliver packages to The EGG smart locker system without interacting with Site staff or Residents.

    c. **Secured locker storage:** Lockers are secured and accessible only to Residents and authorized personnel via a unique PIN code generated by The EGG.

3.4. Automated Resident Retrieval

    a. **Resident retrieval of packages without Site staff:** Residents can retrieve their delivered packages without interaction with couriers or Site staff using their uniquely generated PIN code.

    b. **Secured retrieval process via PIN code:** A unique PIN code is generated for each package placed in a locker and is emailed or SMS messaged to a Resident. This PIN code is not displayed to anyone else, including Site staff.

3.5. Optional Billing for Usage

    a. **Site Owner can choose to charge Residents for usage:** Site Owners can decide what level of package sponsorship to offer for Residents. Settings are configured in the Resident portal and revenue generated goes directly to the Site Owner.

    b. **Automatic billing for locker usage:** Where a Resident has provided payment information, Residents are charged automatically for each use of The EGG smart locker system, applied to a stored credit card or directly to the Resident ledger.

3.6. Shipping and Installation

    a. **Systems shipped to customer Site:** The EGG systems and additional columns will be shipped via freight transport to the customer's Site location as part of the shipping and installation cost.

    b. **Lockers installed by licensed vendor:** Once shipped, licensed vendors at the customer Site will install The EGG system components. Correct power, Internet, and level hard surface requirements must be met and confirmed prior to the delivery and installation of the EGG smart locker system.

3.7. Product Dimensions

    a.   5-column The EGG smart locker system depicted:

4" Kick panel on bottom + 10 " sloping topper brings total height to 86"
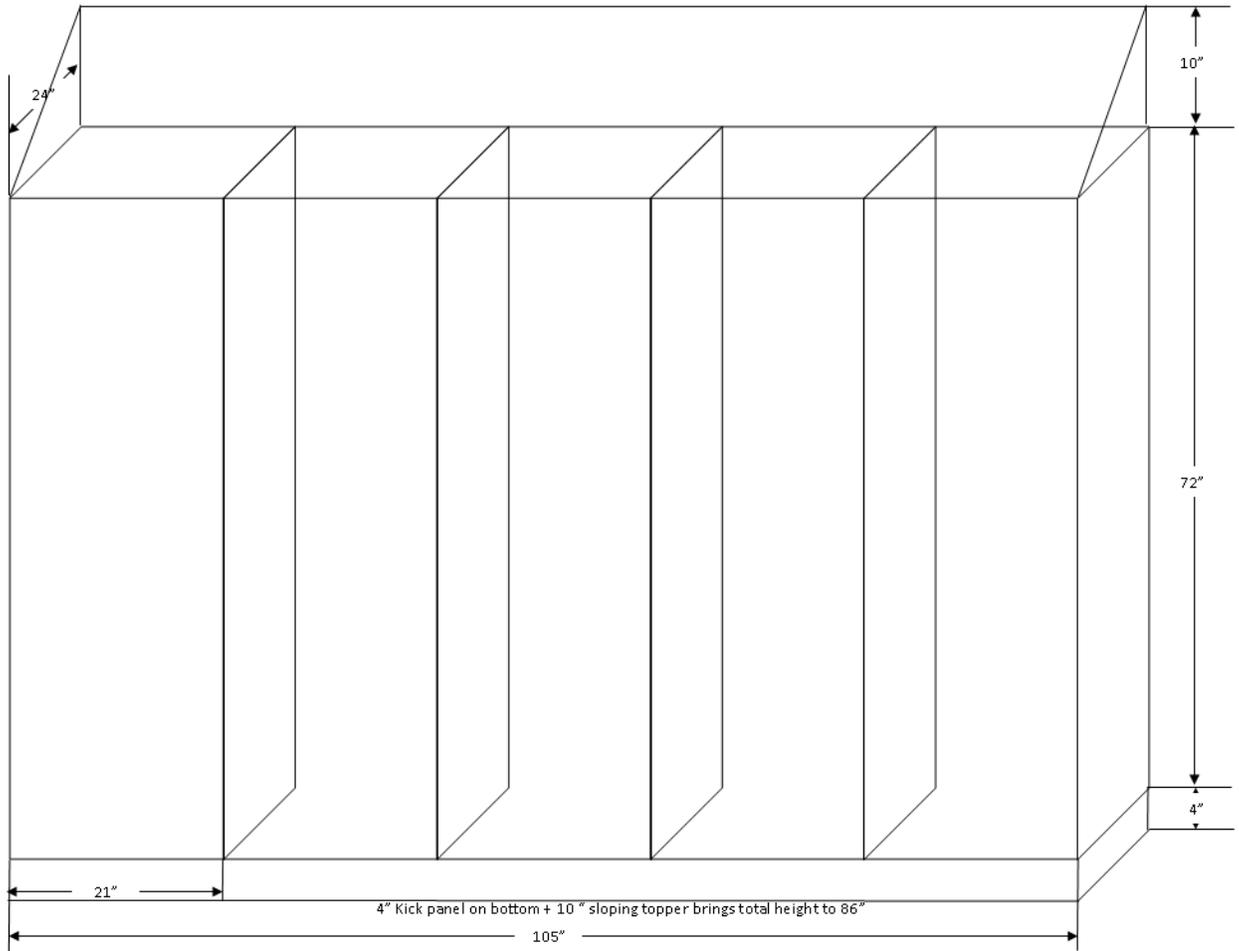
4. CALIFORNIA CONSUMER PRIVACY ACT OF 2018 ("CCPA") DATA PROCESSING STATEMENT

This CCPA Data Processing Statement applies to "Personal Information" of a "Consumer" as those terms are defined under the CCPA (referred to hereafter as "Personal Data") that RealPage processes in the course of providing services under the Product Center ("Services") governed by the Agreement to Customer.

RealPage understands the terms in this CCPA Data Processing Statement and agrees to comply with them. The terms of this CCPA Data Processing Statement will prevail in connection with the purpose and scope of this CCPA Data Processing Statement over any conflicting terms in the Agreement.

4.1. Customer's Role. The Customer is a for profit entity that determines the purpose and means of processing Personal Data. Customer will provide Personal Data to RealPage solely for the purpose of RealPage performing the Services.

4.2. RealPage's Role. RealPage shall provide the Services and process any Personal Data in accordance with the Agreement. RealPage may not retain, use, or disclose Personal Data for any other purpose other than for providing the Services and in performance of the Agreement.

4.3. Data Processing, Transfers, and Sales. RealPage will process Personal Data only as necessary to perform the Services, and will not, under any circumstances, collect, use, retain, access, share, transfer, or otherwise process Personal Data for any purpose not related to providing such Services. RealPage will refrain from taking any action that would cause any transfers of Personal Data to or from RealPage to qualify as "selling personal information" as that term is defined under the CCPA.

4.4. Sub-Service Providers. Notwithstanding the restrictions in Section 2.3, Customer agrees that RealPage may engage other Service Providers (as defined under the CCPA), to assist in providing the Services to Customer ("Sub-Service Providers"). RealPage carries out appropriate due diligence on each Sub-Service Provider and the arrangement between RealPage and each Sub-Service Provider is governed by a written contract which includes terms substantially equivalent to those set out in this CCPA Data Processing Statement.

4.5. <u>Security.</u> RealPage will use commercially reasonable security procedures that are reasonably designed to maintain an industry-standard level of security, prevent unauthorized access to and/or disclosure of Personal Data.

4.6. <u>Retention.</u> RealPage will retain Personal Data in accordance with Customer instructions, the terms of the Agreement, or any applicable law(s), whichever requirement is controlling under the circumstances. At the termination of this CCPA Data Processing Statement, or upon Customer's written request, RealPage will either destroy or return Personal Data to the Customer, unless legal obligations require storage of the Personal Data.

4.7. <u>Assistance with Consumers' Rights Requests.</u> If RealPage, directly or indirectly, receives a request submitted by a Consumer to exercise a right it has under the CCPA in relation to that Consumer's Personal Data, it will provide a copy of the request to the Customer. The Customer will be responsible for handling and communicating with Consumers in relation to such requests.

4.8. <u>Enforceability.</u> Any provision of this CCPA Data Processing Statement that is prohibited or unenforceable shall be ineffective to the extent of such prohibition or unenforceability without invaliding the remaining provisions hereof. The parties will attempt to agree upon a valid and enforceable provision that is a reasonable substitute and shall then incorporate such substitute provision into this CCPA Data Processing Statement.